



A Touchstone Energy® Cooperative 

www.myremc.coop
www.orangecountyfiber.coop

CONTACT US

Office: 812-865-2229
 Toll Free: 888-337-5900
 Bill Payments: 833-890-7734

EMAIL

orangecoremc@myremc.coop

OFFICE HOURS

7 a.m.–5 p.m., Monday-Friday

STREET ADDRESS

7133 N. State Road 337
 Orleans, IN 47452

MAILING ADDRESS

P.O. Box 208, Orleans, IN 47452

**TO REPORT SERVICE
 INTERRUPTIONS, PLEASE CALL
 855-865-2229, (OPTION 1) DAY OR NIGHT.**

Have the phone number associated with your account ready when reporting outages. Please limit after hours calls to emergencies and outage situations.

BOARD OF DIRECTORS

- Eugene Roberts, District 1
- Randy Roberts, District 2
- Danny Easterday, District 3
- Rodney Hager, District 4
- Ben Lindsey, District 5
- Brian Hawkins, District 6
- George Key, District 7

REMC SENIOR STAFF

- Matthew C. Deaton, *General Manager/CEO*
- Marcy Bennett, *Office Manager*
- Misty Tinchler, *Accountant*
- Mark Belcher, *Member Services Manager*
- Billy Chastain, *Electric Operations Manager*
- Charlie Rollins, *Fiber Operations Manager*



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www.facebook.com/orangecountyremc

POWER ON: October is Co-op Month



As an electric cooperative, our top priority is always to provide reliable, affordable energy to you, the consumer-members we serve. Because we are a co-op, our mission is to enrich the lives

of our members and serve the long-term interests of our local community—and this mission has never been more critical than in recent months. One of the seven principles that guides all co-ops is “concern for community.” To me, this principle is the essential DNA of Orange County REMC and it sets us apart from other electric utilities.

October is National Co-op Month, and electric cooperatives across the country are highlighting the many ways we “Power On.” Keeping this theme in mind, I recognize the essential role we play in serving a special community like ours.

Who would have fathomed in March, that the COVID-19 virus would amount to a test of our community and our nation? The changing circumstances due to the pandemic have created both challenges and opportunities. Over the past several months, we’ve all been challenged to operate differently, and Orange County REMC has stepped up to help our members and strengthen the safety net for our more vulnerable neighbors.

As an essential service, and to ensure reliability of your power supply, we modified our operations to safeguard business continuity. Our line crews and other employees began working on staggered schedules to maintain separation. Some staff worked remotely. In the office, we limited and modified meetings and gatherings to allow for safe separation. We also adjusted our walk-in office availability and in-person service



calls to ensure the health and safety of our employees and our valued members. In addition, we live streamed our 2020 Annual meeting online, in order to continue “business-as-usual” without the risk of a large in-person gathering. For the health and safety of everyone, we think these measures were the prudent course of action for the times.

For our members impacted by COVID-19 who needed help with their electric bills, we waived late fees and service disconnects, while working with those hardest hit to make special payment arrangements. We also updated our website, realizing it would receive much more traffic while our lobby was closed.

I tell you about all of these efforts not to boast about Orange County REMC but to explain how much we care about this community—because we live here too.

We’ve seen other local businesses rising to meet similar challenges during this time, because that’s what communities do. While the challenges caused by COVID-19 have been daunting, I’m heartened to see how everyone is pulling together.

In 1937, Orange County REMC was built by the community to serve the community, and that’s what we’ll continue to do – Power On.

Matthew C. Deaton
 General Manager/CEO

co-op news

Rate Schedule

How to compute your monthly electric bill:

Use this information to figure your bill for electric use in July, August and September.

Rate Schedule for Standard Service

Standard Service Consumer Charge.....	\$26
Standard Service Energy Charge.....	\$0.1124
Wholesale Power Cost Tracker ..	\$0.0032734
Total bill x Indiana sales tax	7%

Example for 1,200 kWh

Standard Service Consumer Charge.....	\$26
1,200 kWh @ \$0.1124	\$134.88
Wholesale Power Cost Tracker	
1,200 kWh @ \$0.0032734	\$3.93
Total	\$164.81
Indiana sales tax	\$11.54
Total bill	\$176.34

Rate Schedule for Time-of-Use Service

Time-of-Use Consumer Charge.....	\$30.90
Energy Charge On-Peak	\$0.1671
<small>(On-Peak: 7 a.m. to 11 a.m. and 4 p.m. to 9 p.m., Monday–Friday, EST)</small>	
Energy Charge Off-Peak.....	\$0.0691
Wholesale Power Cost Tracker ..	\$0.0032734
Total bill x Indiana sales tax, 7%	

Example for 300 kWh (On-Peak) and 900 kWh (Off-Peak)

Time-of-Use Consumer Charge.....	\$30.90
Energy Charge On-Peak	
300 kWh @ \$0.1671	\$50.13
Energy Charge Off-Peak	
900 kWh @ \$0.0691	\$62.19
Wholesale Power Cost Tracker	
1,200 kWh @ \$0.0032734	\$3.93
Total	\$147.15
Indiana sales tax	\$10.30
Total bill	\$157.45

Rate Schedule for Security Lighting

Security Lighting: 100 W HPS	\$9.82
Security Lighting: 40 W LED	\$9.82

Visa, MasterCard and Discover cards accepted

Pay by phone at 833-890-7734.

Visit www.myremc.coop for these services:

- Pay online
- Pre-pay your bill
- Sign up for recurring monthly payment



Want some money back?

Learn about capital credits, equipment rebates and federal tax credits

CAPITAL CREDITS: Orange County REMC is a not-for-profit, member-owned electric cooperative. That makes us VERY different than most utilities. If we have money left over after paying expenses, we keep track of how much of it is your share. We invest that money in the cooperative, and after a period of time, we pay that money back to you, our members. These payments are called Capital Credits. We have a list of unclaimed capital credits published on our website. Visit www.myremc.coop to see if your name, or someone you know is listed.

REBATES: Your co-op offers incentives and rebates for members who install energy efficient equipment in their home or business. But you need to act fast, the deadline to apply

for a Orange County REMC rebate for energy efficient HVAC and water heating equipment is Dec. 1. Get more info and an application at our website, www.myremc.coop.

GEOTHERMAL TAX CREDIT: The federal tax credit for purchasing a geothermal HVAC unit has been extended until 2022, but is being stepped down each year as follows:

- 26% for systems placed in service after 1/1/20 and before 12/31/20
- 22% for systems placed in service after 1/1/21 and before 12/31/22

Get more information about geothermal and other renewable energy tax credits at <https://www.waterfurnace.com/literature/collateral/br1507mw-tax-credit-residential.pdf>



SPEND A DAY AT THE STATEHOUSE
WITH STUDENTS FROM REMCS AROUND THE STATE



See the Senate in action.



Tour the Statehouse.



Pass your own legislation during a mock bill activity.

APPLY BY JAN. 8 at GoIEC.org/2021pageday

REQUIREMENTS: You must be available **Jan. 20** and have reliable transportation to and from the Indiana Statehouse that day. The program is open to high school students. Please confirm with school administrators, but Page Day is considered an excused absence in most instances.



Updates for online Lighting Store

At the end of the year, Orange County REMC will be updating its Team Up Online Lighting Store incentive program to meet the changing member needs and industry trends.

As part of an effort to introduce new incentives in the future, a decision has been made to discontinue the current-member rebate on the online Team Up Lighting Store, effective December 31, 2020. Members may still order EnergyStar-qualified lighting with free shipping from the online store, but rebates will no longer be applied to a member's order after the first of the year.

LEDs continue to be the leading fixture type for efficiency and cost savings in the industry. The benefit of continuing to order your lighting fixtures through REMC's online store is a guaranteed 5-year warranty on fixtures, as well as peace of mind that your light bulbs are produced to the highest standards.

If you are interested in taking advantage of the limited time offer for rebates on online lighting purchases, please visit www.myremc.coop by Dec. 31, 2020, and look for the Discount LED Bulbs link under the REMC Store menu.

Dubois REC looks forward to introducing new incentive programs in the future and working closely with our membership to explore extended opportunities for energy savings.



ETS Fall Check-Up *Special Savings*

DON'T WAIT FOR COLD WEATHER TO FIND OUT YOUR ETS UNITS ARE NOT WORKING PROPERLY

REMC will lower the normal \$50 service call to only
**\$25 for the first unit,
and \$5 for each additional unit.**

Call 812-865-2229 locally
or 888-337-5900 (toll free)
to schedule your ETS
check-up.

Schedule your ETS units for
service between Sept. 1 and
Oct. 31 to receive this special
discounted rate!



**ONE SURVEY.
YOUR INSIGHT.
BETTER SERVICE.**

**Your electric cooperative listens.
Help us provide reliable service.**

This fall, an independent research firm will contact some residential consumer-members through an internet or telephone survey to identify emerging trends in power usage. If contacted, we hope you participate. Rest assured all of the information is confidential. You will never be asked your name, account number credit card number or payment of any type. Further details may be coming from your electric co-op.

IEC Safety Page
(Not for use by Co-ops)

Extra 5th page
available for \$25